

Role Accessibility

Feature	Sub-Feature	Component	Partner/Master Partner				
			Owner	Super Admin	Admin	Support	Finance
Accessibility	Dashboard, Organization, Plan, Account, Billing, and Support Ticket	Menu	For themselves and all sub-partner's	For themselves and all sub-partner's	For themselves and all sub-partner's	For themselves and all sub-partner's	For themselves and all sub-partner's
Dashboard	Organization	Card	Yes	Yes	Yes	Yes	Yes
	Accounts	Card	Yes	Yes	Yes	Yes	Yes
	Billing	Card	Yes	Yes	Yes	No	Yes
O r g a n i z a t i o n s	View and Search Non-NFR/Paid Organization for Themselves	Page	Yes	Yes	Yes	Yes	Yes
	View and Search Non-NFR/Paid Organization for Sub-Partner	Page	Yes	Yes	Yes	Yes	Yes
	View and Search NFR Organization for Themselves	Page	Yes	Yes (Configurable)	Yes (Configurable)	Yes (Configurable)	Yes (Configurable)
	View and Search NFR Organization for Sub-Partner	Page	Yes	Yes (Configurable)	Yes (Configurable)	Yes (Configurable)	Yes (Configurable)
	Create New Organization with Non-NFR/Paid Plan for Themselves	Page	Yes	Yes	Yes	No	No
	Create New Organization with Non-NFR/Paid Plan for Sub-Partner	Page	Yes (Configurable)	Yes (Configurable)	Yes (Configurable)	No	No
	Create New Organization with NFR Plan for Themselves	Page	Yes	Yes (Configurable)	No	No	No

Role Accessibility

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Create New Organization with NFR Plan for Sub-Partner	Page	Yes (Configurable)	Yes (Double Configuration)	No	No	No
Login as Client - Non-NFR/Paid User for Themselves	Button	Yes	Yes	Yes (If Admin is assigned to the group where the Organization belongs)	No	No
Login as Client - Non-NFR/Paid User for Sub-Partner	Button	No	No	No	No	No
Login as Client - NFR User for Themselves	Button	Yes	No	No	No	No
Login as Client - NFR User for Sub-Partner	Button	No	No	No	No	No
Send Reset Password Link for Their User	Button	Yes	Yes	Yes	Yes	No
Send Reset Password Link for Sub-Partner's User	Button	No	No	No	No	No
Export CSV	Button	Yes	Yes	Yes	Yes	Yes
Manage Organization - Tab General - View General Information	Tab	Yes	Yes	Yes	Yes	Yes
Manage Organization - Tab General - Edit General Information for themselves (For Basic/Personal Subscription - Can't Edit Organization Name)	Popup	Yes	Yes	Yes	No	No

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Role Accessibility

Organization

Manage Organization - Tab General - Edit General Information for Sub-Partner (For Basic/Personal Subscription - Can't Edit Organization Name)	Popup	Yes (Configurable)	Yes (Configurable)	Yes (Configurable)	No	No
Manage Organization - Tab Login Account - View Login Account	Tab	Yes	Yes	Yes	Yes	No
Manage Organization - Tab Subscription - View Subscription History	Table	Yes	Yes	Yes	Yes	Yes
Manage Organization - Tab Subscription - Update Non-NFR/Paid Subscription for Themselves (Includes Auto License Toggle)	Card	Yes	Yes	Yes (Make Sure the Plan Options are All Paid Plans)	No	No
Manage Organization - Tab Subscription - Update Non-NFR/Paid Subscription for Sub-Partner (Includes Auto License Toggle)	Card	Yes (Configurable)	Yes (Configurable)	Yes (Configurable - Make Sure the Plan Options are all Paid Plans)	No	No
Manage Organization - Tab Subscription - Update NFR Subscription for themselves (Includes Auto License Toggle)	Card	Yes	Yes (Configurable)	No	No	No

Role Accessibility

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Manage Organization - Tab Subscription - Update NFR Subscription for Sub- Partner (Includes Auto License Toggle)	Card	Yes (Configurable)	Yes (Double Configuration)	No	No	No
Manage Organization - Tab Subscription - Suspend/Unsuspend/ Unsubscribe/Reactivate Unsubscribed/Delete Non-NFR/Paid Organization for Themselves	Card	Yes	Yes	No	No	No
Manage Organization - Tab Subscription - Suspend/Unsuspend/ Unsubscribe/Reactivate Unsubscribed/Delete Non-NFR/Paid Organization for Sub- Partner	Card	Yes (Configurable)	Yes (Configurable)	No	No	No
Manage Organization - Tab Subscription - Suspend/Unsuspend/ Unsubscribe/Reactivate Unsubscribed/Delete NFR Organization for Themselves	Card	Yes	Yes (Configurable)	No	No	No

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Role Accessibility

Organizations

Manage Organization - Tab Subscription - Suspend/Unsuspend/Unsubscribe/Reactivate Unsubscribed/Delete NFR Organization for Sub-Partner	Card	Yes (Configurable)	Yes (Double Configuration)	No	No	No
Manage Paid/Non-NFR Organization - Tab Manage Feature for Themselves	Tab	Yes (DPO, WORM, In-Place Archive Features are Configurable)	Yes (DPO, WORM, In-Place Archive Features are Configurable)	Yes (DPO, WORM, In-Place Archive Features are Configurable)	No	No
Manage Paid/Non-NFR Organization - Tab Manage Feature for Sub-Partner	Tab	Yes (Configurable)	Yes (Configurable)	Yes (Configurable)	No	No
Manage NFR Organization - Tab Manage Feature for Themselves	Tab	Yes (DPO, WORM, In-Place Archive Features are Configurable)	Yes (Configurable)	Yes (Configurable)	No	No
Manage NFR Organization - Tab Manage Feature for Sub-Partner	Tab	Yes (Configurable)	Yes (Double Configuration)	Yes (Double Configuration)	No	No
Manage Organization - Tab Credentials for Themselves	Tab	Yes	Yes	Yes	Yes	No
Manage Organization - Tab Credentials for Sub-Partner	Tab	No	No	No	No	No
Manage Organization - Tab View Journaling for Themselves (Backup + Archiver Subscription Only)	Tab	Yes	Yes	Yes	Yes	No

Role Accessibility

	Manage Organization - Tab View Journaling for Sub-Partner (Backup + Archiver Subscription Only)	Tab	No	No	No	No	No
P l a n s	View Non-NFR/Paid Plan for Themselves and Sub-Partners	Page	Yes	Yes	Yes	No	Yes
	View NFR Plan for Themselves and Sub-Partners	Page	Yes	Yes (Configurable)	Yes (Configurable)	No	Yes (Configurable)
	Create New NFR Plan for Themselves and Sub-Partners	Button	Yes	Yes (Configurable)	Yes (Configurable)	No	No
	Create new Non-NFR/Paid Plan for Themselves and Sub-Partners	Button	Yes	Yes	Yes	No	No
	Edit Non-NFR/Paid Plan for Themselves and Sub-Partners	Button	Yes	Yes	Yes	No	No
	Edit NFR plan for Themselves and Sub-Partner	Button	Yes	Yes (Configurable)	Yes (Configurable)	No	No
	Hide NFR Plan for Themselves and Sub-Partner	Button	Yes	Yes (Configurable)	Yes (Configurable)	No	No
	Hide non-NFR/Paid Plan for Themselves and Sub-Partner	Button	Yes	Yes	Yes	No	No
	Delete NFR Plan for Themselves and Sub-Partner	Button	Yes	Yes (Configurable)	Yes (Configurable)	No	No

Role Accessibility

	Delete Non-NFR/Paid Plan for Themselves and Sub-Partners	Button	Yes	Yes (Configurable)	Yes (Configurable)	No	No
A c c o u n t s	View Non-NFR/Paid Account List for Themselves	Page	Yes	Yes	Yes	Yes	No
	View Non-NFR/Paid Account List for Sub-Partner	Page	Yes	Yes	Yes	Yes	No
	View Account List with NFR for Themselves	Page	Yes	Yes (Configurable)	Yes (Configurable)	Yes (Configurable)	No
	View Account List with NFR for Sub-Partner	Page	Yes	Yes (Configurable)	Yes (Configurable)	Yes (Configurable)	No
	Export CSV	Button	Yes	Yes	Yes	Yes	No
	View Details	Page	Yes	Yes	Yes	Yes	No
S u p p o s i t i o n O v e r v i e w	Support Overview Non-NFR/Paid for themselves	Page	Yes	Yes	Yes	Yes	No
	Support Overview Non-NFR/Paid for Sub-Reseller	Page	Yes	Yes	Yes	Yes	No
	Support Overview NFR for Themselves	Page	Yes	Yes (Configurable)	Yes (Configurable)	Yes (Configurable)	No
	Support Overview NFR for Sub-Partner	Page	Yes	Yes (Configurable)	Yes (Configurable)	Yes (Configurable)	No
	View Non-NFR/Paid List for Themselves	Page	Yes	Yes	Yes	Yes	No
	View Non-NFR/Paid List for Sub-Partner	Page	Yes	Yes	Yes	Yes	No
	View NFR List for Themselves	Page	Yes	Yes (Configurable)	Yes (Configurable)	Yes (Configurable)	No
	View NFR List for Sub-Partner	Page	Yes	Yes (Configurable)	Yes (Configurable)	Yes (Configurable)	No

Role Accessibility

w	Export CSV	Button	Yes	Yes	Yes	Yes	No
	Create Support Ticket	Button	Yes	Yes	Yes	Yes	No
	Force Backup	Button	Yes	Yes	Yes	Yes	No
	View Status and Account Details	Button	Yes	Yes	Yes	Yes	No
B i l l i n g	View Invoice	Button	Yes	Yes	Yes	No	Yes
	Download Invoice and User	Button	Yes	Yes	Yes	No	Yes
	Pay with Paypal	Button	Yes	Yes	Yes	No	Yes
	View Invoice Detail, User Details Section - Non-NFR Plan	List Page	Yes	Yes	Yes	No	Yes
	View Invoice Detail, User Details Section - NFR Plan	List Page	Yes	Yes	Yes	No	Yes
U s e r M a n a g e m e n t	View List	Page	Yes	Yes	Yes	No	No
	Create/Delete Super Admin	Page	Yes	No	No	No	No
	Modify Super Admin Password, Notification Setting, and Enforce Azure AD SSO	Page	Yes	No	No	No	No
	Create/Delete Admin	Page	Yes	Yes	No	No	No
	Modify Admin Password, Notification Setting, and Enforce Azure AD SSO	Page	Yes	Yes	No	No	No
	Create/Edit/Delete Finance and Support Role	Page	Yes	Yes	Yes	No	No
	Enforce Azure AD SSO Login	Page	Yes	Yes	Yes	No	No
	Organization Settings	Page	Yes	Yes	No	No	No

Role Accessibility

Settings	Notification Settings	Page	Yes	Yes	No	No	No
	API Settings (Overview, Get Started, Authentication, Documentation, Browsable API)	Page	Yes	Yes	No	No	No
	SMTP Setting		Yes	Yes	No	No	No
	Libraries		Yes	Yes	No	No	No
	2FA	Page	Yes	Yes	Yes	Yes	Yes
	Partner Setting	Page	Yes	Yes	No	No	No