

Feature	Sub-Feature	Component	Partner/Master Partner				
			Owner	Super Admin	Admin	Support	Finance
Accessibility	Dashboard, Organization, Plan, Account, Billing, Support Ticket	Menu	For themselves and all sub-partner's	For themselves and all sub-partner's	For themselves and all sub-partner's	For themselves and all sub-partner's	For themselves and all sub-partner's
Dashboard	Organization	Card	Yes	Yes	Yes	Yes	Yes
	Accounts	Card	Yes	Yes	Yes	Yes	Yes
	Billing	Card	Yes	Yes	Yes	No	Yes
	Support Ticket	Card	Yes	Yes	Yes	Yes	No
	Paid Storage and Seat	Card	Yes	Yes	Yes	No	Yes
	System Status/Support Overview	Card	Yes	Yes	Yes	Yes	No
	Create new partner	Button	Yes (Configurable)	Yes (Configurable)	Yes	No	No
	Show NFR plan on create new partner page	Checkbox	Yes (Configurable)	Yes (Double Configurable)	No	No	No
Download Report	Button	Yes	Yes	Yes	No	No	
Organizations	View & Search Non-NFR/Paid Organization For Themselves	Page	Yes	Yes	Yes	Yes	Yes
	View & Search Non-NFR/Paid Organization For Sub-Partner	Page	Yes	Yes	Yes	Yes	Yes
	View & Search NFR Organization For Themselves	Page	Yes	Yes (Configurable)	Yes (Configurable)	Yes (Configurable)	Yes (Configurable)
	View & Search NFR Organization For Sub-Partner	Page	Yes	Yes (Configurable)	Yes (Configurable)	Yes (Configurable)	Yes (Configurable)
	Create New Organization With Non-NFR/Paid Plan For Themselves	Page	Yes	Yes	Yes	No	No
	Create New Organization With Non-NFR/Paid Plan For Sub-Partner	Page	Yes (Configurable)	Yes (Configurable)	Yes (Configurable)	No	No
	Create New Organization With NFR Plan For Themselves	Page	Yes	Yes (Configurable)	No	No	No
	Create New Organization With NFR Plan For Sub-Partner	Page	Yes (Configurable)	Yes (Double Configurable)	No	No	No
	Login As Client – Non-NFR/Paid User For Themselves	Button	Yes	Yes	Yes (If Admin is assigned to the group where organization belongs)	No	No
	Login As Client – Non-NFR/Paid User For Sub-Partner	Button	No	No	No	No	No
	Login As Client – NFR User For Themselves	Button	Yes	No	No	No	No
	Login As Client – NFR User For Sub-Partner	Button	No	No	No	No	No
	Send Reset Password Link For Their User	Button	Yes	Yes	Yes	Yes	No
	Send Reset Password Link For Sub-Partner's User	Button	No	No	No	No	No
	Export CSV	Button	Yes	Yes	Yes	Yes	Yes
	Manage Organization - Tab General - View General Info	Tab	Yes	Yes	Yes	Yes	Yes
	Manage Organization - Tab General - Edit General Info for Themselves (For Basic/Personal Subscription, Cannot Edit Organization Name)	Popup	Yes	Yes	Yes	No	No
	Manage Organization - Tab General - Edit General Info for Sub-Partner (For Basic/Personal Subscription, Cannot Edit Organization Name)	Popup	Yes (Configurable)	Yes (Configurable)	Yes (Configurable)	No	No
	Manage Organization - Tab Login Account - View Login Account	Tab	Yes	Yes	Yes	Yes	No
	Manage Organization - Tab Subscription - View Subscription History	Table	Yes	Yes	Yes	Yes	Yes
	Manage Organization - Tab Subscription - Update Non-NFR/Paid Subscription for Themselves (Include Auto License Toggle)	Card	Yes	Yes	Yes (Make sure the plan options are all paid plans)	No	No
	Manage Organization - Tab Subscription - Update non-NFR/paid subscription for Sub-Partner (Include Auto License Toggle)	peng	Yes (Configurable)	Yes (Configurable)	Yes (Configurable - make sure the plan options are all paid plans)	No	No
	Manage Organization - Tab Subscription - Update NFR Subscription for Themselves (Include Auto License Toggle)	Card	Yes	Yes (Make sure the plan options are all paid plans)	No	No	No
Manage Organization - Tab Subscription - Update NFR Subscription for Sub-Partner (Include Auto License Toggle)	Card	Yes (Configurable)	Yes (Double Configurable)	No	No	No	

Feature	Sub-Feature	Component	Partner/Master Partner				
			Owner	Super Admin	Admin	Support	Finance
Organizations	Manage Organization - Tab Subscription - Suspend/Unsuspend/Unsubscribe/Reactivate Unsubscribed/Delete Non-NFR/Paid Organization for Themselves	Card	Yes	Yes	No	No	No
	Manage Organization - Tab Subscription - Suspend/Unsuspend/Unsubscribe/Reactivate Unsubscribed/Delete Non-NFR/Paid Organization for Sub-Partner	Card	Yes (Configurable)	Yes (Configurable)	No	No	No
	Manage Organization - Tab Subscription - Suspend/Unsuspend/Unsubscribe/Reactivate Unsubscribed/Delete NFR organization for Themselves	Card	Yes	Yes (Configurable)	No	No	No
	Manage Organization - Tab Subscription - Suspend/Unsuspend/Unsubscribe/Reactivate Unsubscribed/Delete NFR organization for Sub-Partner	Card	Yes (Configurable)	Yes (Double Configurable)	No	No	No
	Manage paid/non-NFR Organization - Tab Manage Feature for Themselves	Tab	Yes (DPO, WORM, In-Place Archive features are configurable)	Yes (DPO, WORM, In-Place Archive features are configurable)	Yes (DPO, WORM, In-Place Archive features are configurable)	No	No
	Manage paid/non-NFR Organization - Tab Manage Feature for Sub-Partner	Tab	Yes (Configurable)	Yes (Configurable)	Yes (Configurable)	No	No
	Manage NFR Organization - Tab Manage Feature for Themselves	Tab	Yes (DPO, WORM, In-Place Archive features are configurable)	Yes (Configurable)	Yes (Configurable)	No	No
	Manage NFR Organization - Tab Manage Feature for Sub-Partner	Tab	Yes (Configurable)	Yes (Double Configurable)	Yes (Double Configurable)	No	No
	Manage Organization - Tab Credentials for Themselves	Tab	Yes	Yes	Yes	Yes	No
	Manage Organization - Tab Credentials for Sub-Partner	Tab	No	No	No	No	No
	Manage Organization - Tab View Journaling for Themselves (Archiver Only)	Tab	Yes	Yes	Yes	Yes	No
Manage Organization - Tab View Journaling for Sub-Partner (Archiver Only)	Tab	No	No	No	No	No	
Plans	View Non-NFR/Paid Plan For Themselves & Sub-Partner	Page	Yes	Yes	Yes	No	Yes
	View NFR Plan For Themselves & Sub-Partner	Page	Yes	Yes (Configurable)	Yes (Configurable)	No	Yes (Configurable)
	Create new NFR plan for Themselves & Sub-Partner	Button	Yes	Yes (Configurable)	Yes (Configurable)	No	No
	Create New Non-NFR/Paid Plan for Themselves & Sub-Partner	Button	Yes	Yes	Yes	No	No
	Edit Non-NFR/Paid Plan for Themselves & Sub-Partner	Button	Yes	Yes	Yes	No	No
	Edit NFR plan for Themselves & Sub-Partner	Button	Yes	Yes (Configurable)	Yes (Configurable)	No	No
	Hide NFR plan for Themselves & Sub-Partner	Button	Yes	Yes (Configurable)	Yes (Configurable)	No	No
	Hide Non-NFR/Paid Plan for Themselves & Sub-Partner	Button	Yes	Yes	Yes	No	No
	Delete NFR Plan for Themselves & Sub-Partner	Button	Yes	Yes (Configurable)	Yes (Configurable)	No	No
	Delete Non-NFR/Paid Plan for Themselves & Sub-Partner	Button	Yes	Yes (Configurable)	Yes (Configurable)	No	No
Accounts	View Non-NFR/Paid Account List for Themselves	Page	Yes	Yes	Yes	Yes	No
	View Non-NFR/Paid Account List for Sub-Partner	Page	Yes	Yes	Yes	Yes	No
	View Account List with NFR for Themselves	Page	Yes	Yes (Configurable)	Yes (Configurable)	Yes (Configurable)	No
	View Status Detail with Non-NFR/paid for B62Themselves	Page	Yes	Yes (Configurable)	Yes (Configurable)	Yes (Configurable)	No
	Export CSV	Button	Yes	Yes	Yes	Yes	No
	View Details	Page	Yes	Yes	Yes	Yes	No

Feature	Sub-Feature	Component	Partner/Master Partner				
			Owner	Super Admin	Admin	Support	Finance
Support Overview/System Status	Support Overview Non-NFR/Paid for Themselves	Page	Yes	Yes	Yes	Yes	No
	Support Overview Non-NFR/Paid for Sub-Partner	Page	Yes	Yes	Yes	Yes	No
	Support Overview NFR for Themselves	Page	Yes	Yes (Configurable)	Yes (Configurable)	Yes (Configurable)	No
	Support Overview NFR for Sub-Partner	Page	Yes	Yes (Configurable)	Yes (Configurable)	Yes (Configurable)	No
	View Non-NFR/Paid List for Themselves	Page	Yes	Yes	Yes	Yes	No
	View Non-NFR/paid list for Sub-Partner	Page	Yes	Yes	Yes	Yes	No
	View NFR list for Themselves	Page	Yes	Yes (Configurable)	Yes (Configurable)	Yes (Configurable)	No
	View NFR list for Sub-Partner	Page	Yes	Yes (Configurable)	Yes (Configurable)	Yes (Configurable)	No
	Export CSV	Button	Yes	Yes	Yes	Yes	No
	Create Support Ticket	Button	Yes	Yes	Yes	Yes	No
	Force Backup non-NFR/paid for Themselves	Button	Yes	Yes	Yes	Yes	No
	Force Backup non-NFR/paid for Sub-Partner	Button	Yes	Yes	Yes	Yes	No
	Force Backup NFR for Themselves	Button	Yes	Yes (Configurable)	Yes (Configurable)	Yes (Configurable)	No
	Force Backup NFR for Sub-Partner	Button	Yes	Yes (Configurable)	Yes (Configurable)	Yes (Configurable)	No
	View Status Detail with Non-NFR/paid for Themselves	Popup	Yes	Yes	Yes	Yes	No
	View Status Detail with Non-NFR/paid for Sub-Partner	Popup	Yes	Yes	Yes	Yes	No
	View Status Detail with NFR for Themselves	Popup	Yes	Yes (Configurable)	Yes (Configurable)	Yes (Configurable)	No
	View Status Detail with NFR for Themselves	Popup	Yes	Yes (Configurable)	Yes (Configurable)	Yes (Configurable)	No
	View Account Details	Button	Yes	Yes	Yes	Yes	No
Billing	View Invoice	Button	Yes	Yes	Yes	No	Yes
	Download Invoice & User	Button	Yes	Yes	Yes	No	Yes
	Pay with PayPal	Button	Yes	Yes	Yes	No	Yes
	View Invoice Detail, "User Details" Section - Non-NFR plan	List Page	Yes	Yes	Yes	No	Yes
	View Invoice Detail, "User Details" section - NFR plan	List Page	Yes	Yes	Yes	No	Yes
Support Ticket (ZOHO)	View, Reply, and Open/Closed Ticket	Page	Yes	Yes	Yes	Yes	Yes (For raise ticket and view FAQ)
User Management	View List	Page	Yes	Yes	Yes	No	No
	Create/Delete Super Admin	Page	Yes	No	No	No	No
	Modify Super Admin Password and Notification Setting	Page	Yes	No	No	No	No
	Create/Delete Admin	Page	Yes	Yes	No	No	No
	Modify Admin Password and Notification Setting	Page	Yes	Yes	No	No	No
	Create/Edit/Delete Finance and Support Role	Page	Yes	Yes	Yes	No	No
Other Setting	Enforce login SSO	Page	Yes	Yes	Yes	No	No
	Organization Setting	Page	Yes	Yes	No	No	No
	Notification Setting	Page	Yes	Yes	No	No	No
	API Setting - API Information	Page	Yes	Yes	No	No	No
	API Setting - Overview/Get Started/Authentication/Documentation/Browsable API	Page	Yes	Yes	No	No	No
	SMTP Setting	Page	Yes	Yes	No	No	No
	Security Settings	Page	Yes	Yes	Yes	Yes	Yes
ConnectWise Setting	Partner Setting	Page	Yes	Yes	No	No	No
	Force setting Credential and service ticket form	Page	Yes (Configurable)	Yes (Configurable)	Yes (Configurable)	No	No